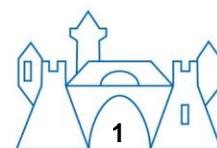


## ACCESSIBILITY GUIDELINES WELCOME TO MIRABILANDIA PARKS

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## **GUIDELINES FOR GUESTS WITH DISABILITIES**

This guide has been created to offer a useful way to plan the visit to Mirabilandia to our guests with disabilities; it contains all the information regarding the Park accessibility and the essential requirements to access, use or exit its attractions, with the aim of ensuring a safe and comfortable experience.

This document has been made available by [Yeah cooperativa sociale](#), observing the standards for accessibility of PDF files and fulfilling the provisions of Law 4/2004, as amended and supplemented.

**Please, remember to check in advance the availability of rides and services on the Park's website or upon your arrival.**

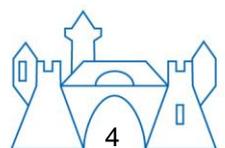
## **WELCOME TO MIRABILANDIA!**

We are glad you chose to visit Mirabilandia, the Park whose main goal is gifting all its guests with fun and emotions while guaranteeing the maximum safety! To keep this promise we ask our guests with disabilities and their carers to spend a few minutes reading this guide. The guide contains important information to support guests with disabilities in planning their days at the Park and choosing the most suitable attractions and available services. For example, to understand if an attraction is suitable for you, just check the summary table inside this document.

We have also dedicated an entire section of this Guide to guests with disabilities and to their carers, including all the necessary information to organize their visit to the Park. We hope this guide will be useful to make your experience at Mirabilandia safe and fun! For any question or clarification, you can contact the Park staff at our Information Office or Customer Service.

## **MIRALIS**

Mirabilandia has special consideration for the needs of all guests with disabilities and is constantly looking for solutions aiming at increasing inclusion! The Park management is pleased to highlight an important novelty, addressed to all those who use LIS (Lingua Italiana dei Segni/Italian Sign Language) to communicate: look for the MiraLIS symbol in the signage at the entrance of our attractions and use your smartphone to scan the qr code that you will find next to it. You will have access to a selection of videos in the Italian Sign Language (LIS) that will



help you discover all the information you need to experience the Park, while enjoying fun in safety. The MiraLIS project aims to make the Park more accessible, creating integration between the world of the hearing and the world of the deaf. Mirabilandia is one of the first parks in Italy to offer this type of service, dedicated to all people who use the Italian Sign Language and, in particular, to guests with hearing disabilities.

## **INFORMATION FOR GUESTS WITH DISABILITIES**

### **PARKING AREA**

The Mirabilandia car park has parking spaces reserved for guests with disabilities. In order to gain access free of charge, a Disabled Parking Permit and photo ID of the disabled person, who must also be present in the vehicle, must be shown to the staff at the car park ticket office.

### **PARK ACCESS (Please contact our Information Office, at the Park entrance)**

With the aim of improving the service for users and simplifying the documentation that must be produced at the Park's ticket offices, guests are only required to produce the certificate issued by the Medical Commission appointed pursuant to Art. 4 of Law 104/92 or their Disability Card.

In particular, guests:

1. who have been certified as severely disabled, pursuant to Art. 3 c.3 of Law 104/92;
2. who are in possession of a Disability Card bearing the letter A\*;
3. who are under 14 years of age with a disability certification issued pursuant to Art. 3 c.1 of Law 104/92 or who are in possession of a Disability Card not bearing the letter A\*;

can obtain a free day pass to access the park or a free season ticket.

(\*letter A indicates the need for a companion or a greater degree of support).

The companion may purchase an entrance ticket at a discounted rate.

If there are several companions, the discounted admission ticket may only be purchased by one of them.

The companion, who should be over 18 years of age, must sign the 'information and indemnity form for guests with disabilities' in order to obtain the services described in the section 'ACCESS TO RIDES – WRISTBAND AND FREE MOBILITY CARD'.

It should be noted that the companion is expected to know the functional and cognitive abilities of the person they are accompanying and therefore assess whether the chosen ride is appropriate for them to enjoy it safely. The companion must also: always accompany the disabled guest on the ride; carefully read the signs posted at the rides (showing any limitations); ensure full assistance when entering and exiting the ride and when boarding and disembarking; provide assistance in the event of emergencies or the need for evacuation.

Guests who have a disability certificate issued pursuant to Art. 3 c.1 of Law 104/92 or who are in possession of a Disability Card not bearing the letter A\*, may purchase a day pass or season ticket for the Park at a concessionary rate and those accompanying them will pay the ordinary rate.

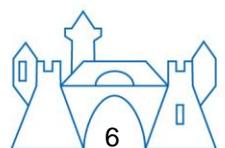
Guests in possession of a Disability Card without the letter A\* must show proof of their certification of severe disability in accordance with Art. 3 c. 3 Law 104/92, by means of the QR Code with second level access, in order to obtain a free one-day admission or season ticket for access to the Park.

Guests with disabilities from abroad who do not have an Italian Disability Card must produce an equivalent disability certificate issued by a governmental authority that proves their disability status in order to take advantage of the Park's preferential rates and services.

As stipulated in the Park's general regulations, we would like to point out that minors must be supervised by a responsible adult during their entire stay in the Park and are understood to be under their care.

## **ACCESSIBILITY TO ATTRACTIONS: "WRISTBAND AND CARD FREE MOBILITY"**

To facilitate access to the rides, the Park issues special 'Free Mobility' wristbands and cards to guests:



1. who have been certified as severely disabled, pursuant to Art. 3 c.3 of Law 104/92;
2. who are in possession of a Disability Card bearing the letter A\*;
3. who are under 14 years of age with a disability certification issued pursuant to Art. 3 c.1 of Law 104/92 or who are in possession of a Disability Card not bearing the letter A\*;

This service is also extended to the designated companion who signs the 'information and indemnity form', as well as to up to two other companions (i.e. a maximum of three companions).

These Wristbands and Cards, which can be obtained from the designated counter at the entrance to the Park, will allow access to the rides – for those who wish – via a special, priority entrance (marked with the Flash Pass symbol).

The wristband and 'Free Mobility' card must be shown to Park Staff each time you wish to enjoy a ride, if you feel that the individual needs of the disabled guest are not met by the waiting time for ordinary admission.

The 'Free Mobility' card, which is only issued to guests with disabilities and their companions, must always be shown to the ride operator, who will check it, along with the 'Free Mobility' wristbands of the guests who wish to board the ride.

The 'Free Mobility' card, which is only valid on the day of issue, grants one-day's access to each of the rides on the list for disabled guests and their companions wearing the 'Free Mobility' wristbands.

## **INFORMATION OFFICE**

The Information Office staff is ready to provide information regarding the attractions' accessibility according to the client's special needs and the shows time, by giving the dedicated Guide, the Park's map with the shows scheduled and the Free Mobility wristband, valid only for the attractions in Mirabilandia. The carer, when given the Free Mobility wristband and the Guide, will have to sign the indemnity for the Park of Mirabilandia, which certifies the acknowledgment of the disabled person's carer's obligations and responsibilities.

The Free Mobility wristband is solely given to facilitate the access and the view of the show to the guest with disabilities and the carer (for a maximum of three carers). If the special-needs guest does not want to access the attraction, the carer shall respect the ordinary queue and the wristband is not valid.

The Park Management reserves the right to recall the wristband in case of abuse or inappropriate use.

The attractions' accessibility shall be subject to change without prior notice. It is possible that some attraction are temporarily closed. The opening of some attractions is subject to the weather conditions. In order to ensure a safety and comfortable experience, please comply with the regulation inside the Park and follow the instructions given by our staff as well as the signs around.

### **GUIDE AND ASSISTANCE DOGS**

Assistance and guide dogs are welcome but it is recommended that owners bring a bowl with them before entering the Park, in order to provide their dogs with all the water they need to stay hydrated throughout the day. Please don't forget to bring some dog-waste bags as well.

Guide and assistance dogs must be always accompanied. Dogs are welcome in show areas but are not allowed on rides; please also kindly note that dogs cannot be left alone and unaccompanied outside the rides so, in case of absence of both the owner and the carer, it is required that an additional companion stay with the dog and take care of him at all times. Please note that our staff is not allowed to take care of guide and assistance dogs.

### **PUSHCHAIR AND WHEELCHAIR RENTAL**

Inside the Park, at the Customer Care Office, a rental service is available for pushchairs, wheelchairs and electric vehicles (paid service, subject to availability). This service can NOT be booked in advance.

### **SANITARY FACILITIES**

Restrooms inside the Park, identified by the symbol Toilets on the map, are accessible by people with disabilities.

### **INFIRMARY**

The infirmary service is offered by Mirabilandia Park and it is reserved to Park guests free of charge; the aim of this service is to give professional and suitable first-aid medical assistance to the visitors who, for any reason, may need medical care during their stay in the Park. For this reason, the Infirmary is a first-aid facility and therefore it is not equipped with electronic and/or mechanical devices that would make it comparable to a health centre. The Park's doctor carries out a visual and external examination, then he/she may suggest

further and more detailed verifications to be carried out in the first-aid facilities of the closest health centres. Therefore, the doctor does not make diagnoses comparable to those released in health centres, but provides simple assessments and recommendations based on the examination he has previously carried out, as described above. According to his/her examination, he/she can decide to prescribe and/or give the visitor some medicines such as, for example, anti-inflammatory drugs, painkillers and the like.

### **CAFES AND RESTAURANTS**

Our restaurants and cafés can be easily accessed by wheelchairs users. Indoor restaurants and cafés allow access to guide and assistance dogs. In case of particular allergies or food intolerances (e.g. celiac disease), the Park staff can provide assistance in choosing food and beverages. Smoking is not allowed in all dining points, kiosks and bars, both outdoors and indoors. Restaurants and bars can be subject to availability and opening times may change.

### **SHOPS**

Shops can be easily accessed by wheelchairs users, and guide and assistance dogs are welcome. Smoking is not allowed in all shops. Shops can be subject to availability and opening times can change.

### **SHOWS ACCESS**

Theatres and show areas offer reserved seats for disabled guests. Smoking is not allowed in all theatres and show areas.

### **STUNT ARENA**

For your own safety, please take notice of the following recommendations and instructions:

- presence of firework, noisy special effects (e.g. bangs, screeching tires sounds, roaring of motorbikes and cars, etc.);
- ask the park staff the exact location of seats reserved to guests with limited mobility;
- in case of emergency follow our staff instructions;
- During the evening show, there are also:
- visual and luminous special effects (e.g. pulsating lights effects, building lighting, stage lights, stroboscopic lights, etc.).

### **NICKELODEON THEATER**

For your own safety, please take notice of the following recommendations and instructions:

- in case of emergency follow our staff instructions;
- ask our staff the exact location of seats reserved to guests with limited mobility.

### **PEPSI THEATRE**

For your own safety, please take notice of the following recommendations and instructions:

- presence of visual and luminous special effects (e.g. pulsating lights effects, building-facade lighting, stage lights, stroboscopic lights, etc.);
- visual handicap: audience in the dark;
- ask the staff the exact location of seats reserved to guests with limited mobility;
- in case of emergency follow the instructions of our staff

## **ACCESSIBILITY TO ATTRACTIONS**

At Mirabilandia Park there are many attractions that can be accessed by guests with motor or cognitive disabilities and in the Guide there are all the directions that will allow them to choose the most suitable experience, according to their needs. At the entrance of each attraction, there are warning signs showing the restrictions and limitations prescribed to the ride passengers; these limitations have been defined by the attractions manufacturer or by the public authorities in charge based on the passenger's height, age and physical conditions and/or according to the specific attraction features. Therefore, all guests are required to get informed, to consult the warnings displayed at the entrance of all attractions and to be aware of their content. Pictograms used in signs are intended to help guests understand in a clear and immediate way the sort of physical response caused by each attraction and the minimum physical requirements, so that every guest can make a decision and act on an informed basis about taking part in riding. Therefore, both the Park map and rides pictograms will help our guests to plan their visit. Access arrangements and restrictions may vary according to the attraction type and according to evacuation and emergency procedures as well. Mirabilandia Park asks its guests to follow the instructions given in ride access signs and to respect all the necessary restrictions to guarantee the safety and health of each guest. All

visitors have to use common sense and act responsibly while riding or enjoying an attraction and respect all warning and instructions, both written and verbal. Thereby, we invite the relatives and/or the carers of special-needs guest to choose the most suitable attractions, taking into account the disability of the accompanied person, and to respect the attraction waiting times by using the ordinary entry. The carer must always be aboard the attraction with the accompanied person and is responsible for him/her. Groups of guests with special needs must always rely on a sufficient number of carers, who will be able to accompany them inside The Park and aboard the attractions. Attractions accessibility can be modified at any time and without prior notice. It should also be noted that restrictions and limitations, which are applied to ensure our guests the maximum safety, do not represent discriminatory measures. Each attraction has its own specific procedures for boarding and riding; therefore, our staff may not allow access if they judge that, for the safety of disabled guests and for the safety of other guests, the attraction cannot be fully accessible in consideration of the specific disability.

Please note that the attractions staff can provide limited assistance when entering and exiting the attraction, so the accompanying person must be present and board the attraction together with the disabled person (1 disabled guest with 1 carer). It is therefore advisable that an able-bodied person - who should also be at least 18 years old - accompany any guest with disability and special needs inside the Park. Please note that for no particular reason or context it is possible to disregard or make exceptions to the safety requirements and related restrictions indicated in this guide.

## **ACCESS ROUTES TO MIRABILANDIA'S ATTRACTIONS**

A priority entrance, reserved to the guests who previously bought the Flash Pass wristband, characterizes attractions identified by the FP - Flash Pass - symbol. The same entrances can be accessed by disabled guests and by their relatives/carers that picked up the special "Free Mobility" card and wristbands at the Information Office. Please, note that the chosen attraction can be accessed by the person with disability and his/her carers only by showing the "Free Mobility" card and wearing the special wristbands collected at the Information Office, according to the instructions provided in this Guide. Guests and carers must be able to evaluate independently if the attraction is appropriate for their physical and mental conditions. All visitors have to use their common sense, act responsibly while riding or enjoying an attraction and respect every warning and instructions, both written and verbal. We would like to remind

accompanying people that they can always access an attraction through the priority and reserved entrance in the event that the individual needs of the accompanied person contrast with ordinary waiting times.

## **THE ACCOMPANYING PERSON**

Mirabilandia Park would like to draw the carer's attention to his/her own sense of responsibility about accepting the Park restrictions, respecting the rules and always paying special attention to the type of disability of the person they are accompanying, all reasons why this Guide has been created. In addition, the carer has to sign the "information and indemnity form for guests with disabilities" and then give it, duly filled in, to the Information Office staff.

The carer, who should be 18 years old and an adult, must always be aboard the attraction with the guest with disabilities and guarantee full assistance while boarding and disembarking the attraction; the carer must be properly informed about the problems of the person with special needs and take the risks of potential negative consequences that may result from riding the attractions. It is the carer, therefore, who will have to assess and decide whether the attraction is suitable or not for the accompanied person. After reading the requirements, the restrictions and the riding dynamics concerning the attraction accessibility, in case of doubts, it is advisable that the carer independently test it in advance and then make a decision. We remind the carer that he/she must assist the disabled person when accessing and disembarking the attraction or in the event of an evacuation. The Park staff is not authorized to lift people or objects. The parent or the carer is responsible for the special-needs person accompanied aboard the ride, since only he/she is aware of the person's psychophysical limitations as well as the possible reactions to "new" and different situations such as the park attractions.

Therefore, the carer **MUST**:

- be aware of the functional and cognitive skills of the accompanied person, assessing if the attraction is suitable for correct use;
- observe how the attraction operates in advance, to make sure that the accompanied person can access safely, without risks for her/himself and for other guests;
- ask for further information, especially about potential emergencies;
- carefully read the signs displaying ride restrictions.

### **HE/SHE MUST, ALWAYS:**

- guarantee full assistance while accessing or exiting the attraction or while boarding or disembarking the attraction vehicle;
- constantly keep an eye on the accompanied person while being on the attraction in order to intervene in case of need;
- ensure assistance in case of emergency or evacuation;
- reassure the accompanied person;
- help the accompanied person understand the attraction messages, directions on behaviour and safety regulations;
- ensure a safe experience while on the attraction.

It is advisable that the parents or the carers can assess in advance how the attraction operates and, if it is possible, test it personally, in order to evaluate in advance the ride features, check how the forces of the ride may affect riders and if the accompanied person is able to access the attraction.

### **ATTRACTIONS**

In absence of specific requirements that may apply to some attractions, here the general requirements the guest should usually fulfil in order to get aboard an attraction:

- remain seated independently, with torso and neck offering sufficient resistance to keep the head on the seat headrest;
- keep the body in an upright position while seated, without other people's assistance or restraining devices;
- contrast the attraction acceleration by holding and grasping onto the restraint system with at least one upper arm.
- Please note that, to get access to some attractions, the guest may be requested to:
  - remove his /her prostheses before boarding the attraction;
  - not to access an attraction if he/she is wearing casts.

In the event that it is necessary to leave the attraction or the show area in advance for technical reasons, all guests should be able to leave the area or the attraction quickly, even by exiting from a different point than the entry one. Should this event occur, the carer is asked to collaborate with our staff, explain to the accompanied person what is happening and help him/her during the evacuation procedure.

In the event of evacuation the accompanying person must help the guest and if necessary be able to deal with the accompanied person's sudden reactions, both physical and emotional.

Our staff is ready to provide help in case of specific needs.

**For their own safety, we ask our guests to take notice of the following specific information for every single attraction of the Park:**

### **DESMO RACE**

#### **INTENSE ATTRACTION**

Access restrictions:

- minimum height: 120 cm
- maximum height: 195 cm
- maximum weight per seat: 135 kg
- maximum weight per vehicle: 200 kg
- accompanied from 120 to 140 cm and from 6 to 10 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entrance and at the exit;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated independently in the upright position for the entire duration of the ride;
- you have to be able to hold on to the restraint system and withstand the sudden movements of the attraction;
- the access is prohibited to people with artificial limbs or braces, to people with neck or back problems or suffering from heart diseases or from dizziness;
- the access is prohibited to people whose body size does not allow the appropriate locking of the restraint system;
- attraction with a steep descent and a strong acceleration;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.

### **KIDDY MONSTER**

#### **SOFT ATTRACTION**

Access restrictions:

- minimum height: 130 cm
- minimum age: 6 years

- accompanied from 130 to 140 cm and from 6 to 10 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction independently and autonomously;
- you must be able to remain seated independently in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

### **DIAVEL RING**

#### SOFT ATTRACTION

Access restrictions:

- minimum height: 100 cm
- minimum age: 5 years
- attraction reserved to children from 100 to 150 cm and from 5 to 12 years

For your own safety we ask you to take a look at the following instructions:

- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction independently and autonomously;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the movements of the attraction
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

### **MOTION SPHERE**

#### INTENSE ATTRACTION

Access restrictions:

- minimum height: 130 cm
- maximum weight: 110 kg

- minimum age: 8 years
- from 8 to 13 years the "motion" mode is not allowed

The access is not allowed to people:

- with restricted mobility: steps to take at the entry and at the exit;
- suffering from labyrinthitis;
- suffering from heart diseases;
- suffering from spine diseases;
- with physical limitations or disabilities (such as a prosthesis, etc.) that do not allow a correct and safe use of the attraction and its devices;
- with cognitive and psycho-physical limitations;
- with visual problems;
- who had surgery less than 3 months before;
- under the influence of drugs and alcohols.

## **SIMULATORS**

### MODERATE ATTRACTION

Access restrictions:

- minimum height: 140 cm
- maximum weight: 110 kg
- minimum age: 12 years

The access is not allowed to people:

- with restricted mobility: steps to take at the entry and at the exit;
- suffering from labyrinthitis;
- suffering from heart diseases;
- suffering from spine diseases;
- with physical limitations or disabilities (such as prosthesis, etc.) that do not allow a correct and safe use of the attraction and its devices;
- with cognitive and psycho-physical limitations;
- with visual problems;
- who had surgery less than 3 months before;
- under the influence of drugs and alcohols.

## **DIVERTICAL**

### INTENSE ATTRACTION

Access restrictions:

- minimum height: 130 cm
- minimum age: 8 years

- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- wet attraction; riders may get splashed by the water;
- restricted mobility: step to take at the entry and at the exit;
- you must be able to enter and exit the attraction vehicle autonomously and independently;
- you must be able to remain seated independently in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the sudden and abrupt movements of the attraction;
- attraction with a fast descent and a strong acceleration;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.

### **BLU RIVER**

#### MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- wet attraction, riders may get splashed by the water;
- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction independently;
- you must be able to remain seated in an upright position autonomously for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the sudden movements of the attraction;
- attraction with a fast descent and a sharp deceleration.

### **iSPEED**

#### INTENSE ATTRACTION

Access restrictions:

- minimum height :140 cm
- maximum height: 195 cm
- minimum age: 12 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction independently;
- you must be able to remain seated in the upright position autonomously for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the sudden movements of the attraction;
- the access is prohibited to people with artificial limbs or braces, to people with neck or back problems or suffering from heart disease or from dizziness;
- the access is prohibited to people whose body size does not allow the correct locking of the restraint systems;
- attraction with a fast descent and a strong acceleration;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.

### **AUTOSPLASH**

#### MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- wet attraction, the rider may get splashed by the water
- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction independently;
- you must be able to remain seated in the upright position autonomously for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the sudden movements of the attraction;
- attraction with a fast descent and a powerful deceleration;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.

## **ADVENTURE BAY CAROUSEL**

### ATTRACTION FOR CHILDREN

#### Access restrictions:

- minimum height: 90 cm
- accompanied from 90 – 105 cm

For your own safety we ask you to take a look at the following instructions:

- people with disabilities must be able to use safety devices correctly and remain seated in the correct position for the entire duration of the attraction;
- people with disabilities must be accompanied by a physically able person who can assist them during the operation of the attraction and act promptly in case of an emergency;
- in case of evacuation, you must wait for the operator's intervention and follow the instructions provided.

## **PAW PATROL TO THE RESCUE**

### MODERATE ATTRACTION

#### Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 8 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated independently in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the movements of the attractions;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

## **RUBBLE'S RAPIDS**

### ATTRACTION FOR CHILDREN

#### Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 8 years

For your own safety we ask you to take a look at the following instructions:

- riders may get splashed by the water;
- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the boat independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given

### **JELLYFISH JAM**

MODERATE ATTRACTION

Access restrictions:

- minimum height: 100 cm
- minimum age: 4 years
- accompanied from 100 – 120 cm and 4 – 6 years

For your own safety we ask you to take a look at the following instructions:

- transfer is necessary;
- you must be able to get on and off the attraction independently;
- people must be able to hold onto the seat structure securely;
- people with disabilities must be able to use safety devices correctly and remain seated in the correct position for the entire duration of the attraction;
- a double seat with an additional Y-shaped safety belt is available for those who cannot hold on securely with both limbs. However, it is required that the person has at least the functionality of one upper limb, sufficient to ensure a minimum active containment capability during the attraction experience;
- you must be able to remain seated in the correct position;
- people with disabilities must be accompanied by a physically capable person who can assist them during the operation of the attraction and act promptly in case of an emergency;
- in case of evacuation, wait for the operator's intervention and follow the instructions provided.

### **BIKINI BOTTOM EXPRESS**

ATTRACTION FOR CHILDREN

Access restrictions:

- minimum height: 75 cm
- accompanied from 75 – 105 cm

For your own safety we ask you to take a look at the following instructions:

- People with disabilities must be able to properly use the safety devices;
- People with disabilities must be accompanied by someone physically capable of assisting them during the operation of the attraction and acting promptly in case of an emergency;
- In case of evacuation, you must wait for the operator's intervention and follow the provided instructions;
- Transfer is required

### **COWABUNGA CARTS**

MODERATE ATTRACTION

Access restrictions:

- Minimum height: 90 cm
- Minimum age: 4 years
- Accompanied access: 90–110 cm and 4–8 years

For your safety, please take note of the following instructions:

- Transfer is required;
- People with disabilities must be able to properly use the safety devices and remain seated in the correct position for the entire duration of the attraction;
- You must be able to hold onto the restraint systems and withstand the movements of the attraction;
- You must be able to get on and off the attraction independently, even during emergency situations;

- You must be able to remain seated in the correct position;
- People with disabilities must be accompanied by someone physically capable of assisting them during the operation of the attraction and acting promptly in case of emergency;
- In case of evacuation, you must wait for the operator's intervention and follow the provided instructions.

### **BOOTS' BALLOONS**

#### ATTRACTION FOR CHILDREN

Access restrictions:

- Accompanied if under 105 cm tall and 4 years old.

For your safety, please take note of the following instructions:

- Transfer is required;
- People with disabilities must be able to properly use the safety devices and remain seated in the correct position for the entire duration of the attraction;
- People with disabilities must be accompanied by someone physically capable of assisting them during the operation of the attraction and acting promptly in case of emergency;
- In case of evacuation, you must wait for the operator's intervention and follow the provided instructions.

### **DORA'S TRAIN ADVENTURE**

#### ATTRACTION FOR CHILDREN

Access restrictions:

- Maximum height: 120 cm
- Up to 6 years old, accompanied

For your safety, please take note of the following instructions:

- Transfer is required;

- People with disabilities must be able to properly use the safety devices and remain seated in the correct position for the entire duration of the attraction;
- You must be able to enter and exit the carriage independently;
- In case of evacuation, you must wait for the operator's intervention and follow the provided instructions.

## **REPTILIUM**

### MODERATE ATTRACTION

#### Access restrictions:

- minimum height: 120 cm
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the movements of the attractions;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

## **MONOSAURO**

### ATTRACTION FOR CHILDREN

#### Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the vehicle independently;
- you must be able to remain seated in the upright position autonomously for the entire duration of the ride;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

## **BICISAURO**

### ATTRACTION FOR CHILDREN

#### Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 8 years and up to 120 cm
- max weight per gondola: 125 kg (max 2 people allowed)

For your own safety we ask you to take a look at the following instructions:

- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

## **REXPLORER**

### MODERATE ATTRACTION

#### Access restrictions:

- minimum height: 90 cm
- age requirements: min 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- you must be able to enter and exit the attraction independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

## **RAPTOTANA**

### ATTRACTION FOR CHILDREN

#### Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

### **RARATONGA**

#### MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- wet attraction;
- you must be able to enter and exit the boat independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the movements of the attractions;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

### **MASTER THAI**

#### MODERATE ATTRACTION

Access restrictions:

- minimum height: 120 cm
- minimum age: 6 years
- accompanied up to 8 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the train independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the sudden movements of the attraction;
- the access is not allowed to people whose body size does not allow the correct locking of the restraint system;
- attraction with a fast descent and a strong acceleration;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.

## **KATUN**

### INTENSE ATTRACTION

#### Access restrictions:

- minimum height: 140 cm
- minimum age: 12 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated in the upright position autonomously for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the sudden movements of the attractions;
- the access is prohibited to people with artificial limbs or braces, to people with neck or back problems or suffering from heart disease or from dizziness;
- the access is prohibited to people whose body size does not allow the correct locking of the restraint system;
- attraction with a fast descent and a strong acceleration;
- in the event of evacuation, you are required to be physically able to go down the steps from high points of the ride independently.

## **RIO BRAVO**

### MODERATE ATTRACTION

Access restrictions:

- minimum height: 110 cm
- accompanied up to 10 years and 140 cm

For your own safety we ask you to take a look at the following instructions:

- wet attraction;
- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the sudden movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

**BUFFALO BILL RODEO**

MODERATE ATTRACTION

Access restrictions:

- minimum height: 120 cm
- maximum height: 190 cm
- minimum age: 6 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the rotating movements of the attraction.

**OIL TOWERS**

INTENSE ATTRACTION

Access restrictions:

- minimum height: 135 cm
- minimum age: 12 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: the transfer into the seat is necessary;

- you must be able to sit down and stand up autonomously and independently;
- you must be able to remain seated independently in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the strong deceleration of the attraction;
- attraction with a strong deceleration;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

### **TORRI GERONIMO**

#### ATTRACTION FOR CHILDREN

##### Access restrictions:

- minimum height: 95 cm
- maximum weight: 90 kg per person
- minimum age: 3 years
- accompanied up to 7 years and 120 cm

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: the transfer into the seat is necessary;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the jolting movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

### **AQUILA TONANTE**

#### MODERATE ATTRACTION

##### Access restrictions:

- minimum height: 110 cm
- maximum weight: 125 kg per gondola (max 2 people allowed)
- minimum age: 5 years
- accompanied up to 8 years and 130 cm

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: the transfer into the gondola is necessary;
- you must be able to hold onto the restraint system and withstand the rotating movements of the attraction;

- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

### **THE WALKING DEAD**

#### INTENSE ATTRACTION

##### Access restrictions:

- minimum age: 12 years
- accompanied up to 14 years

For your own safety we ask you to take a look at the following instructions:

- visual handicap: really dark areas;
- the access for guests with cognitive and psycho-physical limitations has to be assessed;
- in the event of an evacuation you have to wait for the operator intervention and follow the instructions given.

### **GOLD DIGGER**

#### MODERATE ATTRACTION

##### Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to board and disembark the wagon independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.

### **EL DORADO FALLS**

#### MODERATE ATTRACTION

##### Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- wet attraction;
- restricted mobility: steps to take at the exit;
- you must be able to enter and exit the boat autonomously and independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the sudden movements of the attraction;
- attraction with a steep descent and a strong deceleration;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.

### **EUROWHEEL**

ATTRACTION FOR CHILDREN

Access restrictions:

- accompanied up to 12 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the exit;
- the transfer into the seat is necessary;
- accessible with wheelchair;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

### **SPLISH SPLAT**

ATTRACTION FOR CHILDREN

Access restrictions:

- maximum age: 12 years
- accompanied up to 3 years

For your own safety we ask you to take a look at the following instructions:

- wet attraction.

### **RESET**

MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- the transfer into the seat is necessary;
- you must be able to enter and exit the vehicle autonomously and independently;
- you must be able to remain seated independently in the upright position for the entire duration of the ride;
- visual handicap: the attraction features dark areas;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

## **PLAYGROUNDS**

(Campo Sioux, Fort Alamo, PAW Patrol Adventure Bay)

Playground attractions are play areas for children of different ages. Each guest is responsible for reading and taking note of the warnings displayed at the entrance of each attraction.

## **WELCOME TO MIRABEACH**

For their own safety, we ask our guests to take notice of the following information, concerning each attraction in the Park; we also remind them to check in advance all updates on the availability of attractions and services on the Park website and upon arrival.

## **BAIA DE ONDAS**

SWIMMING POOL MODE: Soft/water attraction

WAVE POOL MODE: Moderate/water attraction

An audible signal announces the start of the wave motion.

Access restrictions:

- Children up to 6 years and 120 cm must be accompanied by an adult
- The use of life vests is mandatory for children, all those who cannot swim, and inexperienced swimmers.

Please, also consult the safety regulations for swimming pools and water areas. For your safety, also take note of the following instructions:

- access is not allowed to persons with artificial limbs or limb braces, persons who have neck or back problems or suffer from serious heart conditions or suffer from vertigo;
- you must be able to enter and exit the attraction independently and unaided;
- attraction with artificial waves and sudden increase in the volume of water. An audible signal announces the start of the wave motion.

### **RUMBA**

Moderate/water attraction

Access restrictions:

- minimum height: 110 cm
- maximum weight per person: 136 kg
- maximum weight per dinghy: 250 kg
- minimum 2 and maximum 4 persons per dinghy (2 adults plus 2 children)

For your safety, also take note of the following instructions:

- access to the attraction for persons with visual limitations will be assessed on a case-by-case basis;
- reduced mobility: there are steps to climb at the entrance;
- you must be able to remain seated in an upright position independently, with your legs bent towards the body, for the entire duration of the ride;
- you must be able to hold onto the dinghy and withstand the downward movement of the attraction;
- attraction with a moderate descent;

### **LOS RAPIDOS**

Moderate/water attraction

Access restrictions:

- minimum height: 110 cm
- maximum weight per person: 136 kg

For your safety, also take note of the following instructions:

- for people with visual limitations, access to the attraction will be assessed on a case-by-case basis;
- access is not allowed to persons with artificial limbs or limb braces, persons who have neck or back problems;
- access to people with cognitive and/or psycho-physical limitations will be assessed on a case-by-case basis;
- reduced mobility: there are steps to climb at the entrance;

- you must be able to remain in a bent position, resting on your knees independently while getting ready for the descent;
- you must be able to lie in a prone position, with your elbows aligned below your shoulders, independently for the entire duration of the ride;
- you must be able to hold onto the mat and withstand the downward movement of the attraction;
- attraction with a moderate descent.

### **SALTO TROPICAL**

Moderate/water attraction

Access restrictions:

- minimum height: 120 cm
- children up to 12 years must be accompanied
- maximum weight per person: 130 kg

For your safety, also take note of the following instructions:

- reduced mobility: there are steps to climb at the entrance;
- you must be able to remain seated in an upright position independently for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the movements of the attraction;
- for people with visual limitations, access to the attraction will be assessed on a case-by-case basis;
  
- you must be able to enter and exit independently and unaided;
  
- attraction with a moderate descent.

### **SALTO DEL CARIBE**

Moderate/water attraction

Access restrictions:

- minimum height: 120 cm
- children up to 12 years must be accompanied
- maximum weight per person: 130 kg

For your safety, also take note of the following instructions:

- reduced mobility: there are steps to climb at the entrance;
- you must be able to remain seated in an upright position independently for the entire duration of the ride;

- you must be able to hold onto the restraint system and withstand the movements of the attraction;
- for people with visual limitations, access to the attraction will be assessed on a case-by-case basis;
- you must be able to enter and exit independently and unaided;
- attraction with a moderate descent.

### **RIO DIABLO**

Moderate/water attraction

Access restrictions:

- minimum height: 120 cm
- children up to 12 years must be accompanied
- maximum weight per person: 130 kg
- maximum weight per dinghy: 226 kg

For your safety, also take note of the following instructions:

- reduced mobility: there are steps to climb at the entrance;
- you must be able to remain seated in an upright position independently for the entire duration of the ride;
- you must be able to hold onto the restraint system and withstand the movements of the attraction;
- you must be able to enter and exit independently and unaided;
- attraction with a moderate descent.

### **VUELTA VERTIGO**

Intense/water attraction

Access restrictions:

- minimum height: 140 cm
- minimum age: 12 years
- maximum weight per inflatable boat: 270 kg (2 persons maximum))

For your safety, also take note of the following instructions:

- reduced mobility: there are steps to climb at the entrance;
- you must be able to remain seated in an upright position independently to enter the attraction
- you must be able to hold onto the restraint system and withstand the sudden and unexpected movements of the attraction;

- access is not allowed to persons with artificial limbs or limb braces, persons who have neck or back problems or suffer from serious heart conditions or suffer from vertigo;
- access is not allowed to persons whose body size exceeds the maximum permitted weight as indicated above;
- you must be able to enter and exit independently and unaided;
- access is not allowed to people with cognitive and/or psycho-physical limitations;
- attraction with a steep descent.

### **RIO ANGEL**

Soft/water attraction

Access restrictions:

- minimum age: 3 years
- children up to 6 years must be accompanied
- The use of life vests is recommended for children up to 120 cm in height, all those who cannot swim, and inexperienced swimmers.

For your safety, also take note of the following instructions:

- you must be able to enter and exit the attraction independently
- the access is allowed to people with visual limitations.

### **LAGUNA DEL SOL**

Soft/water attraction

Access restrictions:

- minimum age: 3 years
- children up to 6 years must be accompanied
- the use of life vests is recommended for children, all those who cannot swim, and inexperienced swimmers.

Please, also consult the safety regulations concerning pools and water areas.

For your own safety, also take note of the following instructions:

- you must be able to enter and exit the attraction independently and unaided.

### **EL CASTILLO**

Soft/water attraction

Access restrictions:

- minimum age: 3 years
- children up to 6 years must be accompanied

For your own safety, also take note of the following instructions:

- access is not allowed to people with visual limitations
- you must be able to enter and exit the attraction independently and unaided.

## **POOLS AND WATER AREAS SAFETY REGULATIONS**

Abide by the regulations of swimming pools and water areas. Diving is not allowed, even in shallow water. Before getting into the pool, check the depth, water flow and conformation of the pool.

### **USEFUL RECOMMENDATIONS FOR PARENTS AND ACCOMPANYING ADULTS INSIDE POOLS AND WATER AREAS.**

Parents or accompanying adults must constantly supervise their children and the minors in their care.

Park staff do not replace the supervision of parents and accompanying adults, nor can they assume custody of minors. Parents and accompanying adults are required to continuously monitor the conduct and movements of their children or minors in their care inside Mirabeach Park. Therefore, please pay the utmost attention. The following recommendations are intended to ensure the safety of children and all Park guests.

### **CHILDREN WHO ARE UNABLE TO SWIM (0-5 YEARS OLD AND UNDER 110 CM):**

parents or accompanying adults must stay close to their children or to the children in their care at all times, keeping a maximum distance of one (1) arm's length;

### **CHILDREN WHO ARE INEXPERIENCED SWIMMERS (6-10 YEARS OLD):**

parents or accompanying adults must remain in close proximity to the children or persons who are entrusted to them, ready to intervene if necessary and they must maintain close eye contact with them;

### **CHILDREN AGED 11-14 YEARS:**

Parents or accompanying adults must maintain eye contact with the children or the persons who are entrusted to them;

### **LIFE VESTS**

It is recommended that life vests be worn by children, all those who are unable to swim and by inexperienced swimmers.

**Please note: the use of life vests is instead mandatory in the Baia de Ondas pool.**

Life vests and supervisory personnel do not replace the monitoring activities which must be provided by parents and accompanying adults at all times. Life vests are free of charge and available to guests near the water areas.

We remind our guests that it's essential that parents accompany their children to the toilet before entering the pool to avoid any inconvenience.

Under all circumstances, especially in situations of adverse weather conditions and in case of emergency, it is imperative that you follow the instructions given by the Park staff/lifeguards at all times. In particular, both children and inexperienced swimmers must be kept under constant monitoring by parents/accompanying adults, who are responsible for their supervision.

**TIMMY**

This is the name we gave to the manikin used for training Lifeguards at Mirabeach. When Timmy is "around," you might see our lifeguards performing mock rescue scenarios including extrications, CPRs (cardiopulmonary resuscitations), spinal injury management and other skills. Please, don't be alarmed! If you have any questions, feel free to ask our staff members.

**INFORMATION FORM AND RELEASE FOR GUESTS WITH DISABILITIES**

The undersigned

.....

Born in ..... on .....

and residing at

.....

.....

as the carer for the guest with disabilities named

.....

Born in ..... on .....

states that he/she received from Parco della Standiana S.r.l. (Mirabilandia park), including by consulting the website [www.mirabilandia.it](http://www.mirabilandia.it), the additional informational schedule providing all information regarding physical demands, restraint systems, accessibility and evacuation procedures for the attractions at the Mirabilandia park. Having received that additional information, which he/she states was thorough, and being aware of the contraindications and prohibitions that could limit access to some of the attractions, he/she will independently evaluate and decide, under his/her own responsibility, which attractions at Mirabilandia park can be used by the person he/she is accompanying. He/she also states that the accompanied person does not suffer from any disease and/or behavioural disorder that would prohibit use of the attractions being considered by the carer or render such use unadvisable. He/she also states that she/she is thoroughly aware of the risks connected with use of the Mirabilandia park attractions and thus releases the manager and owner of Mirabilandia park, the company Parco della Standiana S.r.l. and managerial, technical and operating staff from all third-party and criminal liability and from all personal injuries and/or property damage that may be incurred by the undersigned and/or minors, in the event that the latter are deemed responsible.

Date ..... Legible signature.....

Privacy disclosure for differently abled clients who use the service of accessing and enjoying the attractions under Art. 13 of Regulation (EU) no. 679/2016 Parco della Standiana S.r.l., with registered office in Savio 48125 (RA) - I - Strada Statale 16 Adriatica Km 162, as the Controller of the Personal Data processing (hereinafter the "Controller" or "Mirabilandia") hereby informs you pursuant to Art. 13 of Regulation (EU) no. 679/2016 (hereinafter the "GDPR") that in relation to the service of enjoying attractions by guests with disabilities and their carers, your data may be processed using the methods and for the purposes indicated below. In that regard, before disclosing any personal data, the Controller recommends that you carefully read this informational disclosure (hereinafter, "Disclosure"), because it contains important information about protecting Personal Data and the security measures adopted to ensure confidentiality of the Personal Data in full compliance with the GDPR.

### **1. TYPE OF DATA THAT WILL BE PROCESSED**

If you need to use the internal infirmary service, the Controller may process the following personal data:

- a) Personal data, such as: first name and surname, tax code, residence address and telephone number, place and date of birth and e-mail address (hereinafter also "Personal Data");
- b) Particular categories of personal data, such as: personal data that reveals your health status (hereinafter also "Particular Categories of Data");

## **2. PURPOSES OF THE PROCESSING AND LEGAL BASIS**

The Controller may process your Data indicated above for the following purposes:

- a) to provide general and emergency information to enjoy the attractions;
- b) allow the Controller to perform procedures for insurance purposes;
- c) allow the Controller to conduct investigations and for statistical purposes regarding safety on use of the attractions;
- d) comply with current law, including administrative and judicial orders; and
- e) establish, exercise or defend the Controller's rights in court.

The processing of your Personal Data for the aforementioned purposes has its legal basis in Art. 6 (b), (c)

and (f) and Art. 9, paragraph 2 (f) of the GDPR, pursuant to which:

- the processing is necessary for the performance of a service requested by the data subject;
- the processing is necessary for compliance with a legal obligation to which the Controller is subject;
- the processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party;
- the processing is necessary to establish, exercise or defend a right or whenever courts are acting in their judicial capacity.

Providing the aforementioned Personal Data, including Personal Data falling within Particular Categories of Data, is optional but necessary to adequately provide the infirmary service and to allow the Controller to comply with associated legal obligations. Providing data about minors under the age of 16 must be made by a Parent and/or other duly authorised person who assumes all liability that may arise from providing those data.

## **3. ADDRESSEES AND TRANSFER OF PERSONAL DATA**

Your Personal Data, including Personal Data falling within Particular Categories of Data, may be shared with:

- a) Operating and Maintenance Personnel to provide general and emergency information to enjoy the attractions in the park;
- b) Doctors and healthcare personnel who provide medical services at the infirmary;

- c) Personnel designated by the Controller to perform investigations and for statistical purposes regarding safety;
- d) Persons delegated and/or designated by the Controller to perform activities that are strictly connected to pursuing the purposes listed above, who are properly appointed data processors;
- e) persons authorised by the Controller to process Personal Data who are bound to confidentiality or who are subject to an adequate legal confidentiality obligation; and
- f) insurance companies.

Apart from the cases listed above, your data will not be disclosed except to persons, entities or Authorities to whom such disclosure is mandatory under law or regulation.

Your data will not be transferred outside of the European Economic Area.

#### **4. RETENTION OF PERSONAL DATA**

Your Personal Data, including Personal Data falling within Particular Categories of Data, will be processed with automated and non-automated tools and will be retained for the period of time necessary to accomplish the purposes being pursued. However, the Controller may retain your Personal Data, including Personal Data falling within Particular Categories of Data, for the period of time set forth and permitted by Italian law to protect the Controller's interests (Art. 2947(1)(3) of the Italian Civil Code).

#### **5. RIGHTS OF THE DATA SUBJECT**

You have the right to ask the Controller at any time for access to your Personal Data, to rectify or erase the Personal Data or to oppose their processing, the right to require restriction of processing in the situations listed in Art. 18 of the GDPR, and the right to receive data concerning you in a structured, commonly used and machine-readable format in the situations listed in Art. 20 of the GDPR. Requests may be sent to the e-mail address [privacy@mirabilandia.it](mailto:privacy@mirabilandia.it).  
The undersigned

..... [FIRST NAME AND SURNAME]  
states that he/she has reviewed the privacy disclosure provided by the Controller and understands the purposes and legal basis of the processing, the period of time that the personal data provided will be retained, the types of personal data that will be processed, the data subject's rights, the persons and entities to whom the personal data may be disclosed and/or transferred and that he/she is authorised to provide data regarding minors under the age of 16.

If you decide to provide data about other persons and/or to provide consent for and on behalf of other persons to the processing of personal data for the purposes pursued by the Controller that are listed in this disclosure, you represent that those persons were adequately informed in advance about the processing methods and purposes set forth herein and that those persons authorised you to provide those data and any consents to us. In that event, you are acting as an independent controller of the processing and thus assume all obligations and responsibilities under law.

In witness whereof,  
To acknowledge review

Place and date

.....

Legible signature

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